



Spring Conference 2020

Session 1

Cybersecurity and Protecting Your Township from Intrusions

Biographies

David Menichello, Director of CISO Advisory Services, BTB Security

David has 20 years of experience spanning roles in Information Security, IT, Risk, and Audit. He has held senior leadership positions at two Fortune 500 financial software and services companies, with extensive global experience in capital markets, banking, insurance, broker-dealers, and payment technologies. David leads BTB Security's CISO Advisory practice, where his focus includes working with clients on their information security strategies.

David holds a bachelor's degree in International Business from James Madison University in Virginia and an MBA from Saint Joseph's University in Philadelphia, Pennsylvania. He also studied at the European Business School in Germany.

Dan DiGregorio, Business Development Manager, Help Now, LLC

Dan has been in the technology industry just over 15 years. He started his career consulting in the telecommunication's industry building relationships with local businesses, municipalities to global enterprises. For the last six years he has joined his company with Help Now. He strives to teach his clients the pluses and minuses towards technology, to be a true partner. Clients have always preferred to be educated regarding solutions that fits their needs vs "you need this, buy!". In just 6 years of fully joining the Help Now team, they have turned from being a local MSP provider to be a national and international provider. This journey has not strayed from their belief in building a strong trusting relationship with partners.

Josh Cook, Director of IT Operation, Help Now LLC

Josh has 30 years of experience within the Technology industry. He started his career in the Technology world in New Jersey, after solving client problems at American Executive Centers, he was introduced to "Help Now". He came on board in 2007 starting with support and project planning and moved his way to President, Help Now. Technology has been his way of life since 17. Finding the right solution for our clients and partners and educating them is an ongoing process as there is always something new to learn and our business is to share lessons learned. This is how Help Now has been in business since 1999.

John Kavak, Chester County, Chief Information Officer- TBP